💳 How to Pay via Wise
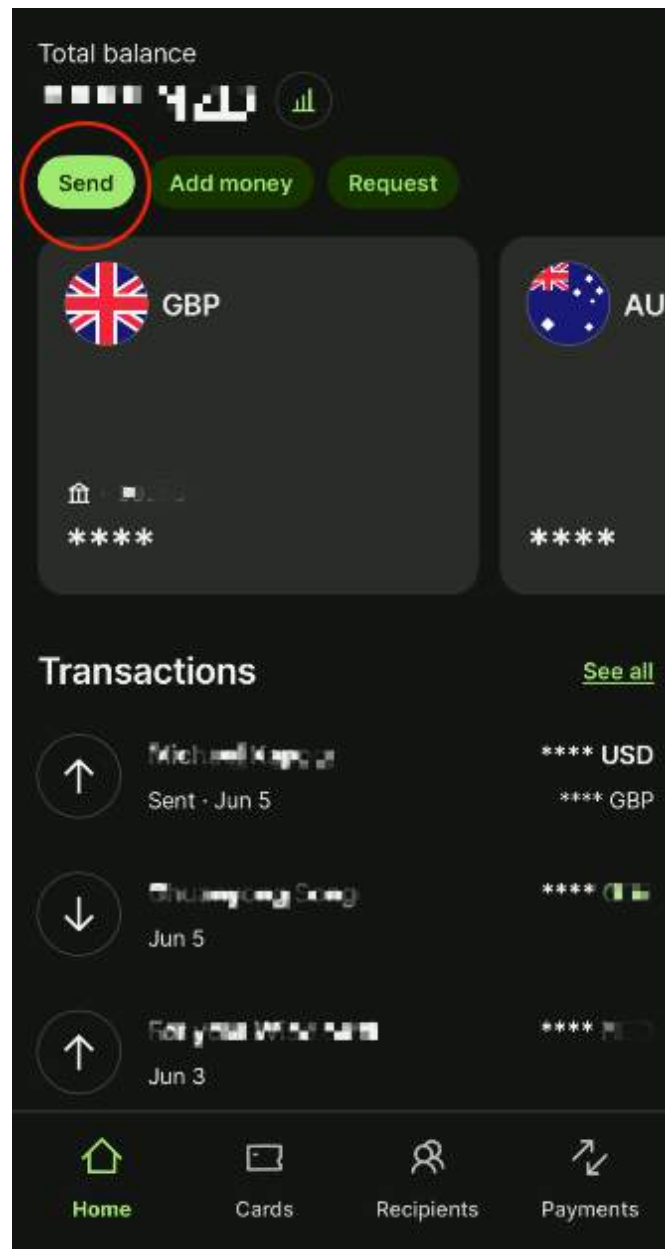
1. **Go to wise.com or open the Wise app**

   Log in to your Wise account.
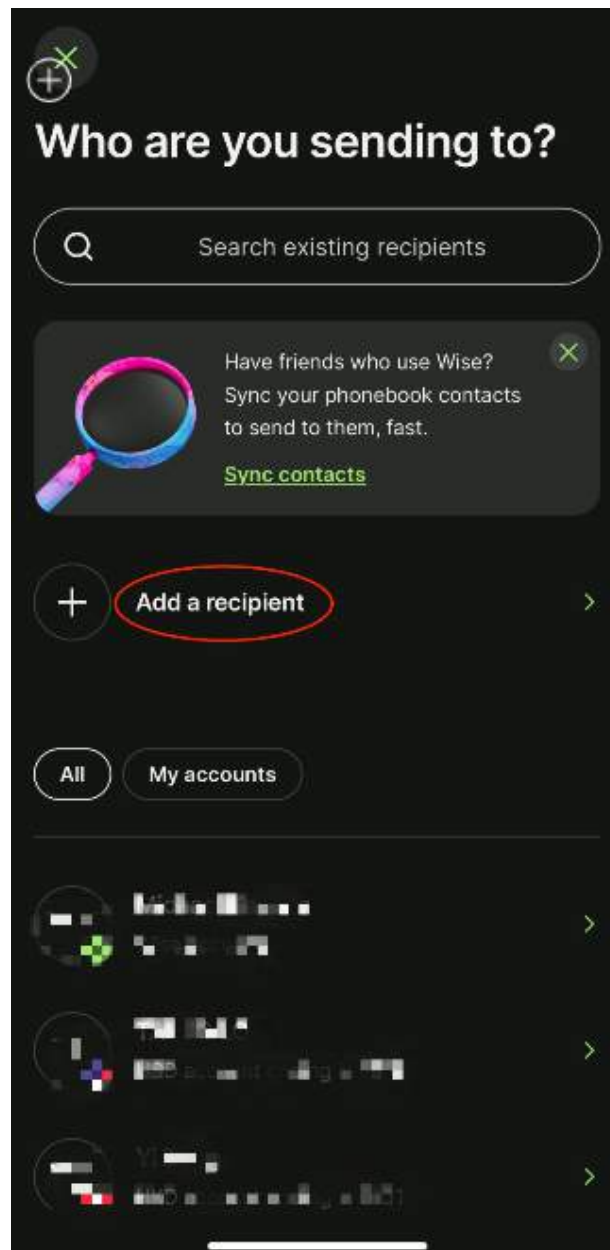
2. **Send**

   On the main page, click the Send button.
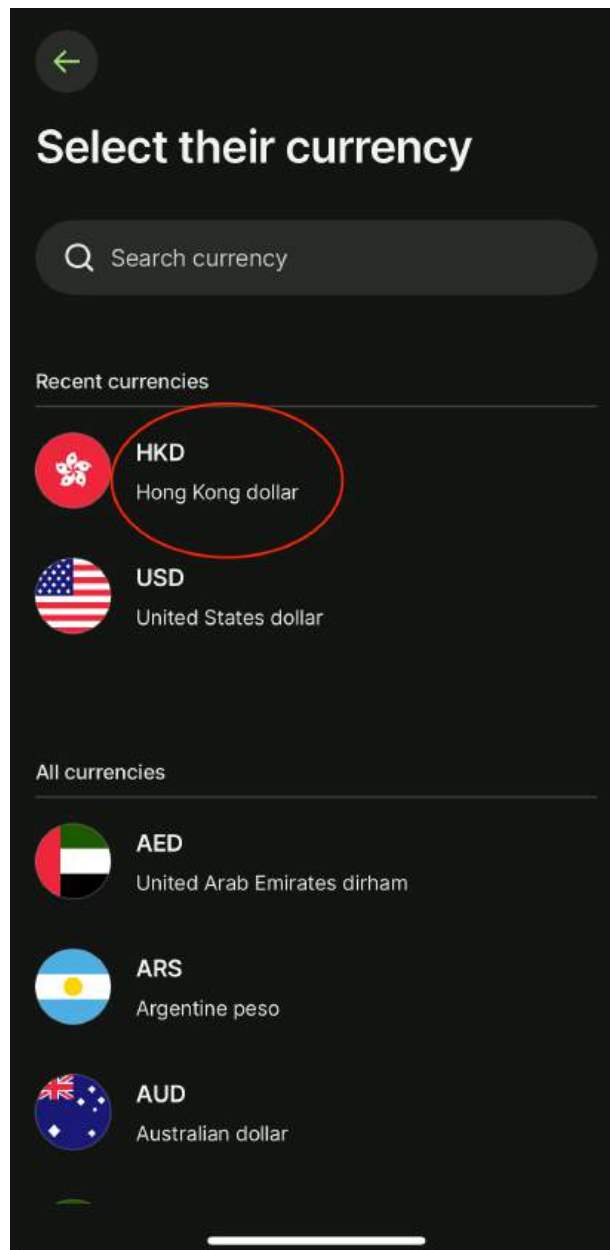
3. **Where are you sending to?**
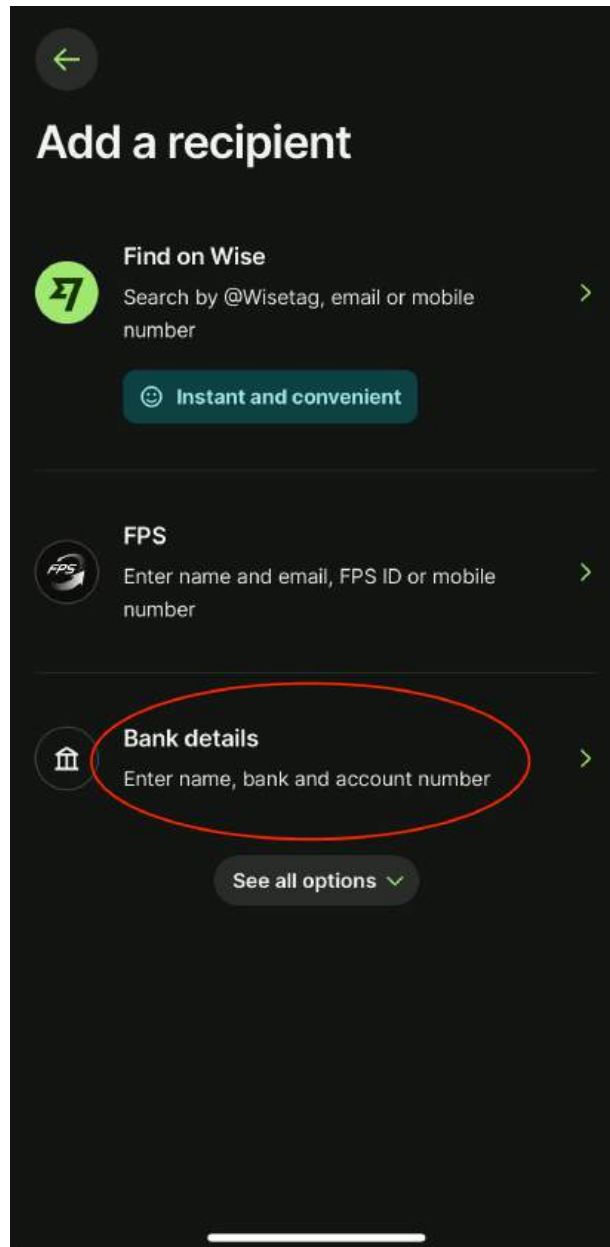
Click Add a recipient.

4. **Select their currency**
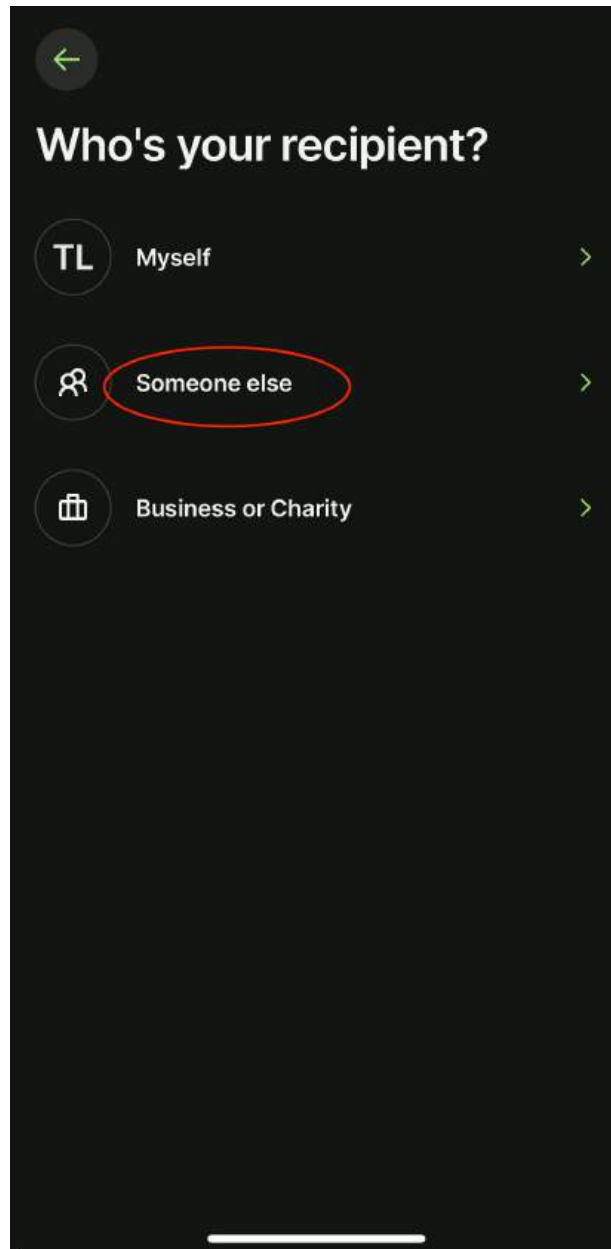
    Choose HKD.

5. Add a recipient

Select Bank details.

6. Who's your recipient?
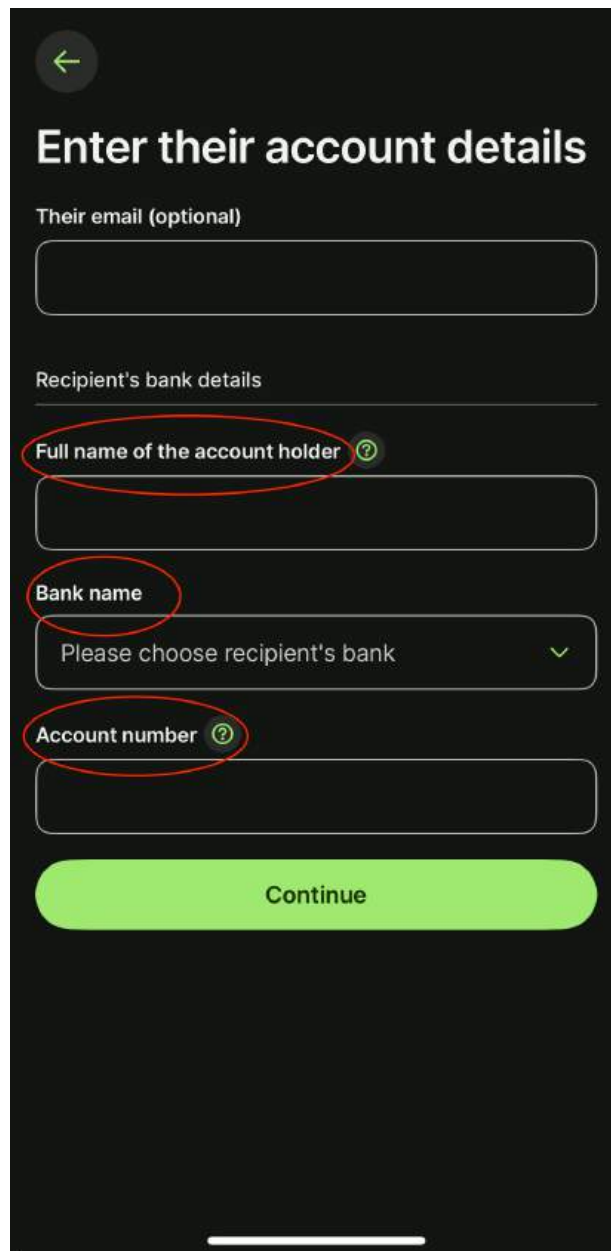
Choose Someone else.

⚠️ **Do not select Business – the receiver is an individual. Choosing Business may cause your money to be frozen.**

7. **Enter their account details**

Please fill in the Full Name, Bank Name/Bank Code, and Account Number

as provided by us.

⚠️ **Important: Always use the latest account details we provide, as they may change from time to time.**

8. **Enter amount and your preferred currency**

At the bottom, you will see the estimated fees, which are included in the amount you send.

The transaction fees should be covered by the buyer, so please add this amount on top of your payment.

9. Review details

Check that the currency is HKD and the amount we receive is correct.

Remember the fees are included in the total amount you send.

⚠️ **We can only receive HKD payments – other currencies will not be accepted.**
⚠️ **DO NOT LEAVE ANYTHING IN THE COMMENT OR REFERENCE SECTION. If you do, the money may be seized by the bank and will be non-refundable.**

10. Continue to payment

Click the Continue to payment button to complete your payment.
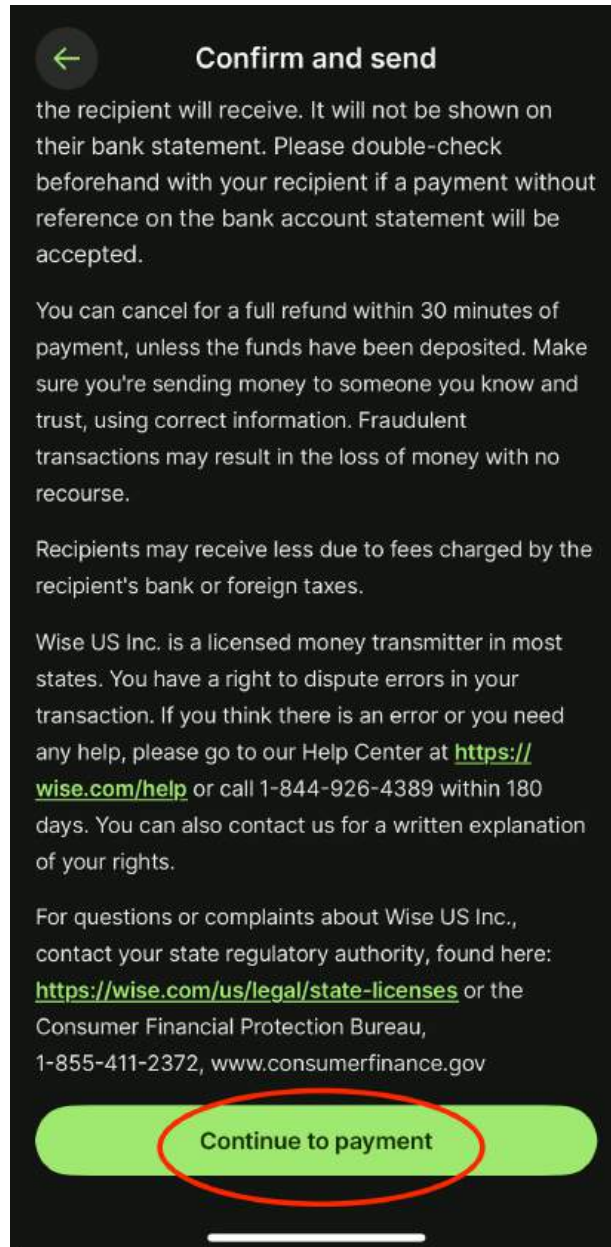
11. **Transfer successful**

Click "Got it"

12. **Check the transfer status**

When the status shows "**SENT**", go to the **Updates** section, scroll to the

bottom, and click "Share with receipt."
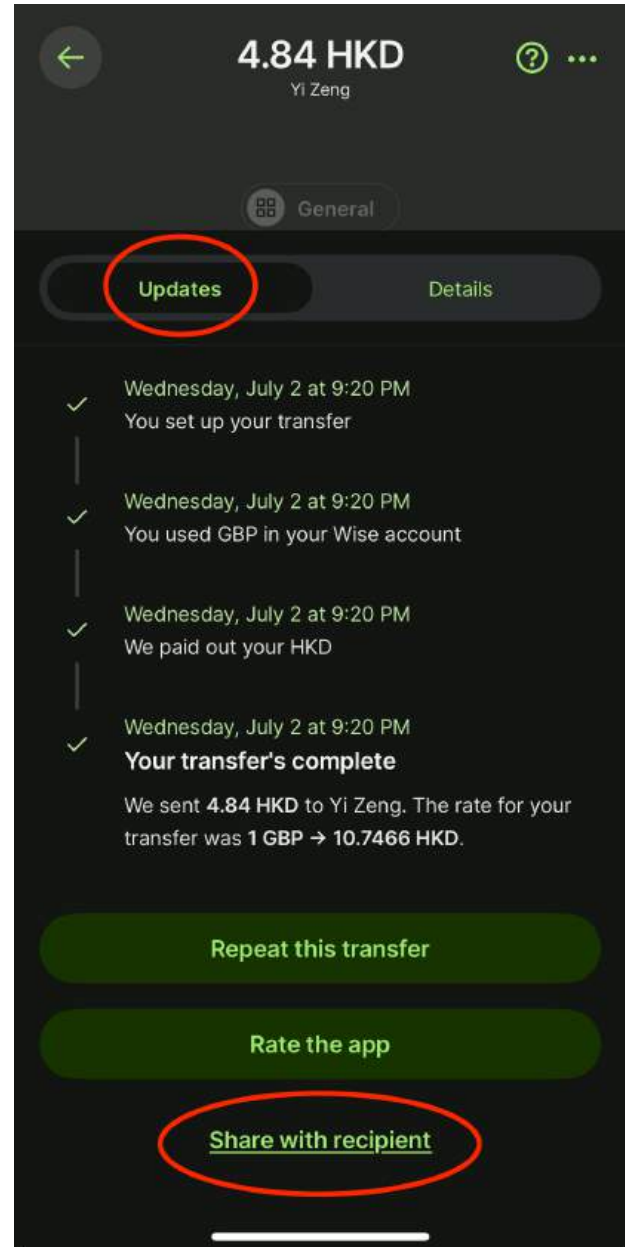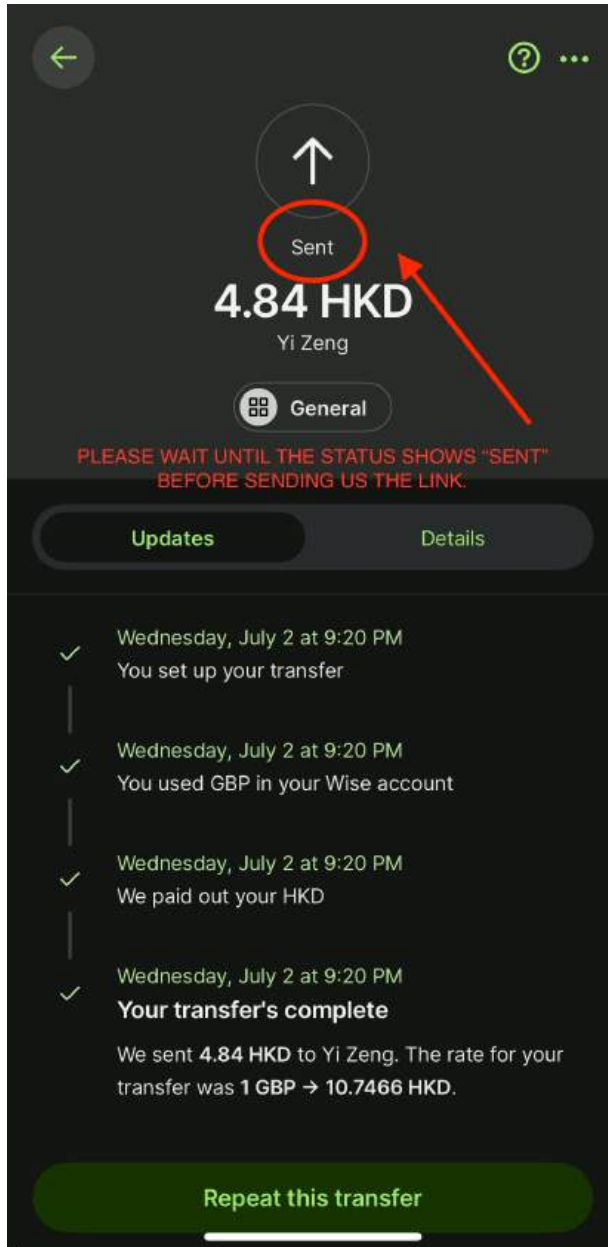
13. **Copy the link**

Copy the transaction link and paste it in the email to us along with your **order number**. This allows us to check the payment status and confirm the amount by accessing the link directly. (see image on the right)
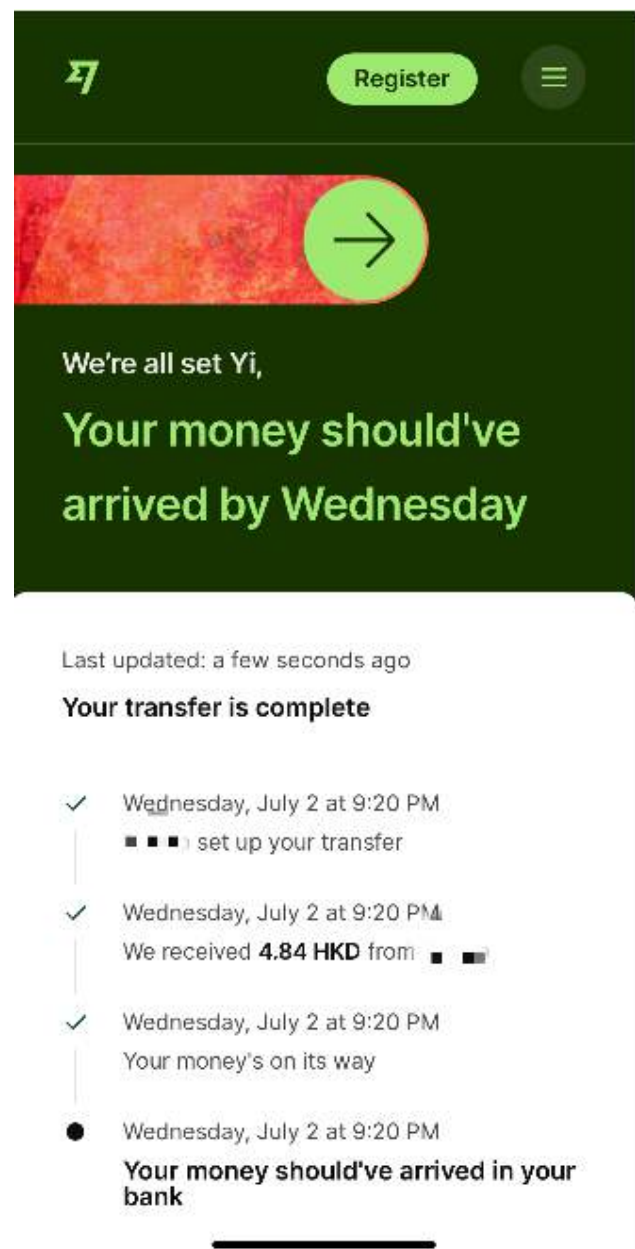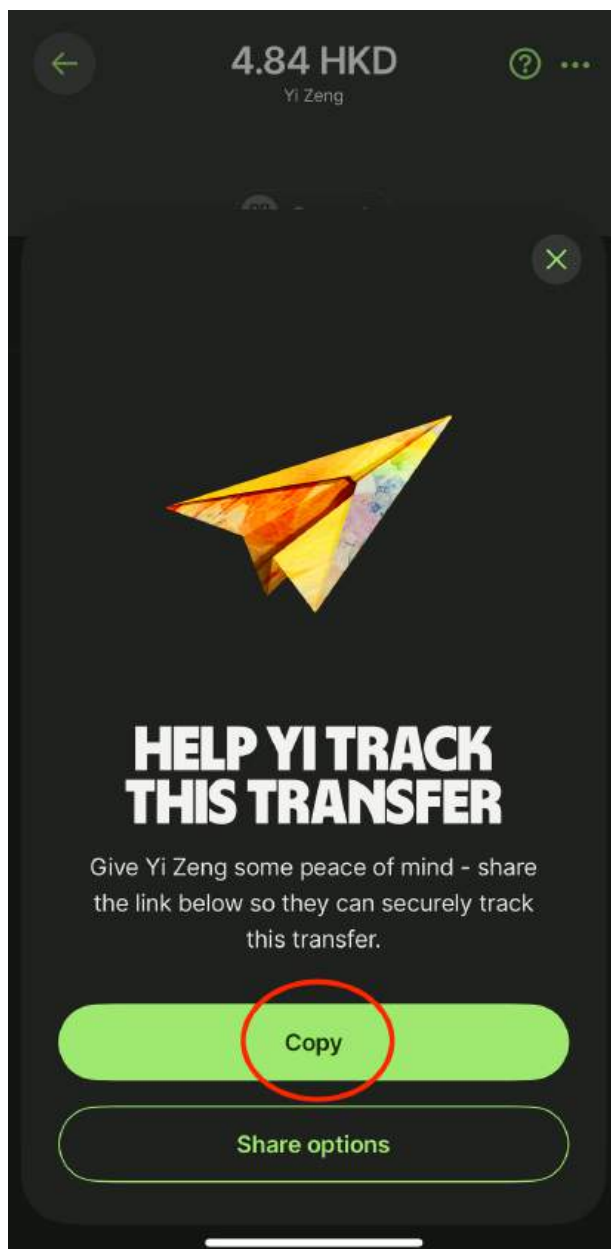
14. **Get PDF receipt**

Under the **Details** section at the bottom, click "**Get PDF receipt**" and also

paste this in the email.

✅ After Payment

Once your payment is complete:

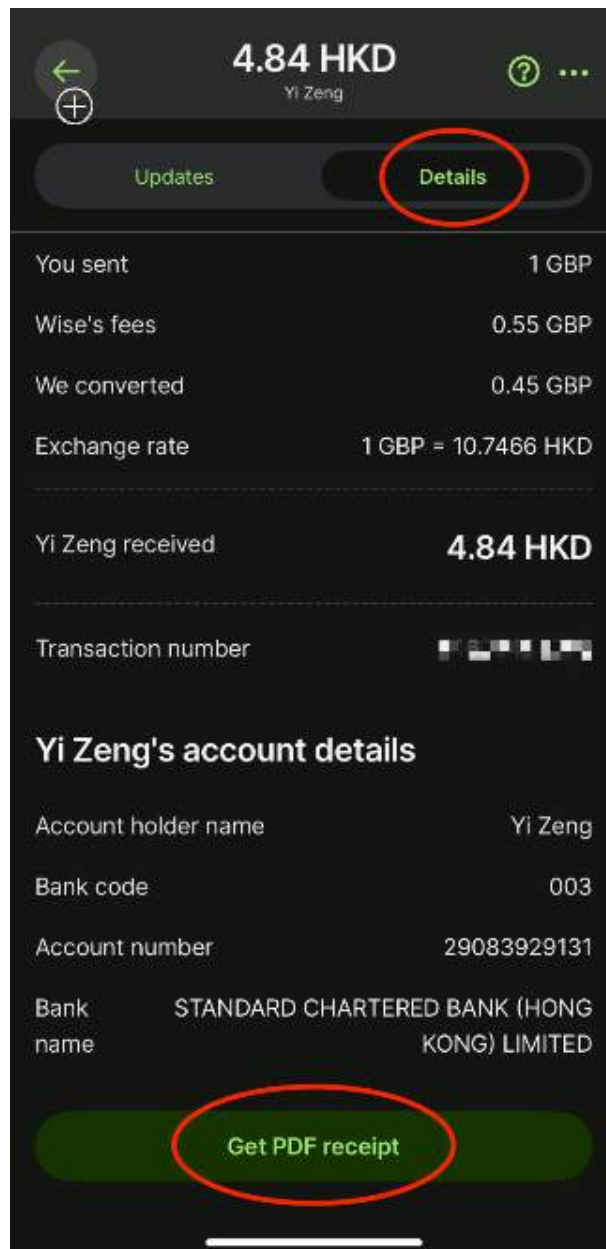Please send both the Wise payment confirmation link (once the status on Wise shows SENT) **and** the PDF receipt to our dedicated payment email:

payment@andiotwatches2012.com

(This inbox is specifically used for handling payments.)

Sending both the payment link and PDF helps ensure smooth and timely processing. Kindly allow **1–2 business days** for payment verification.

Please make sure your email includes:

✅ Your Order Number

✅ Amount sent

✅ Wise payment confirmation link (status must show Sent)

✅ Wise PDF receipt

Your order will **not ship** until we receive and verify payment.