



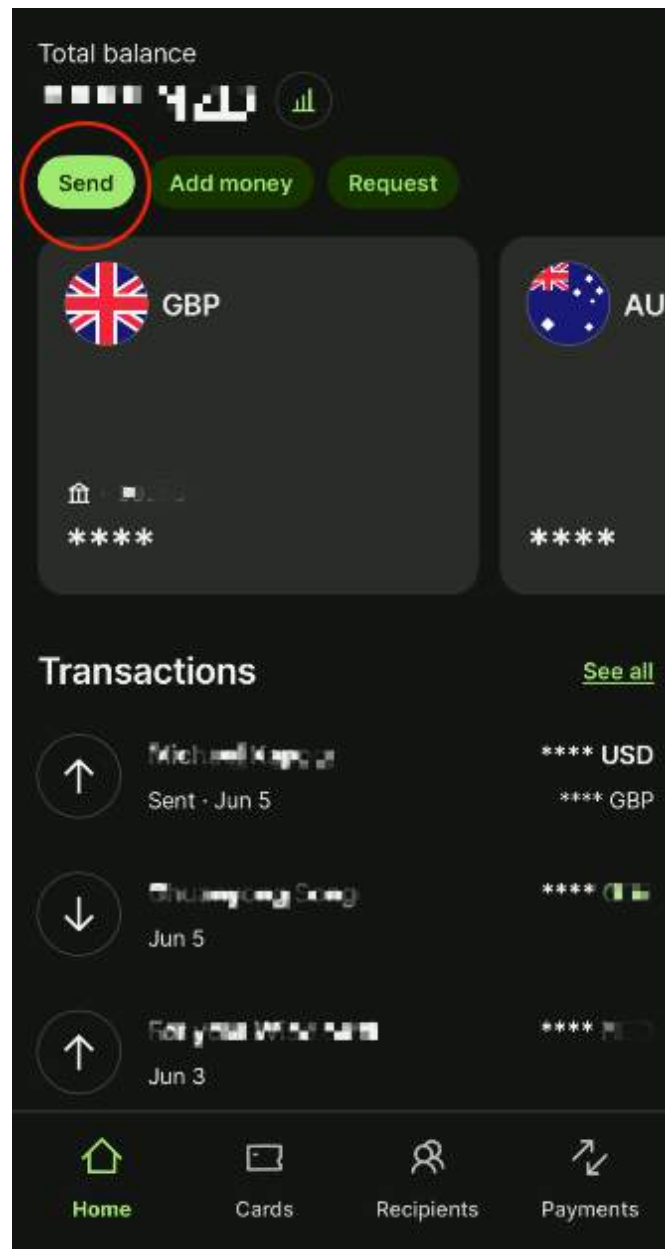
How to Pay via Wise

1. Go to wise.com or open the Wise app

Log in to your Wise account.

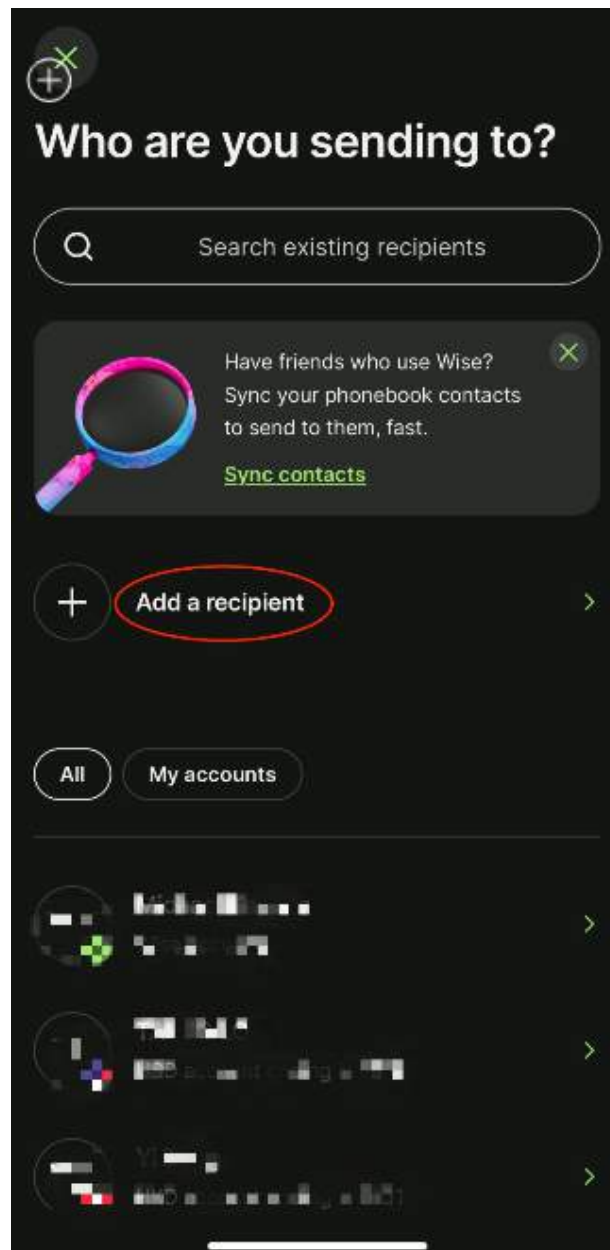
2. Send

On the main page, click the Send button.



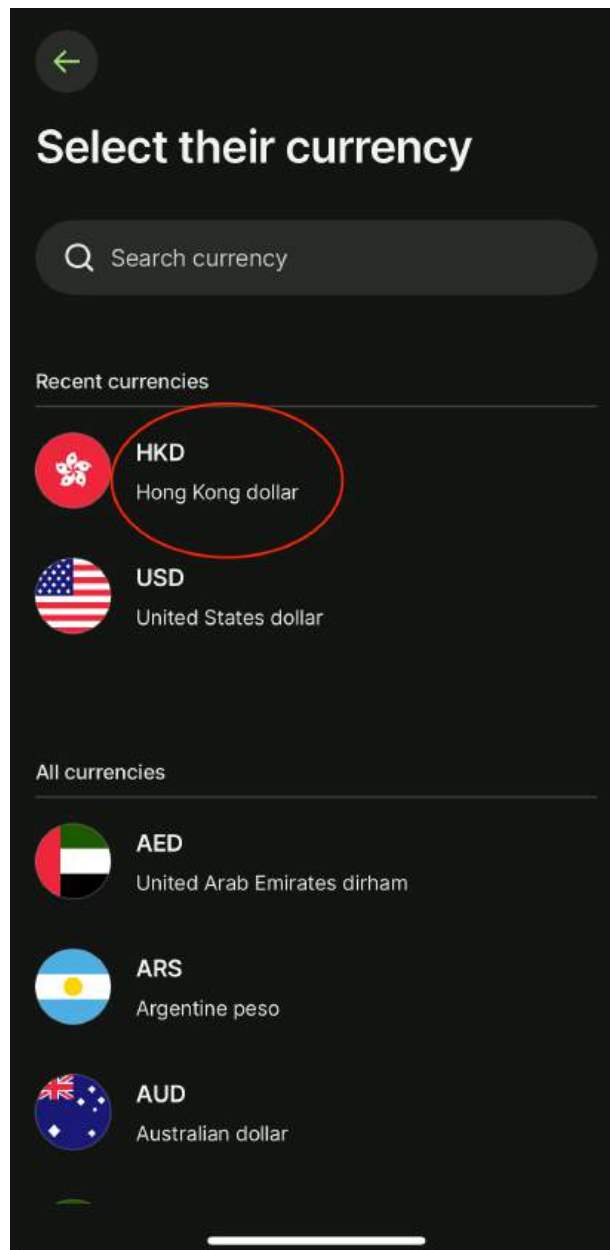
3. Where are you sending to?

Click Add a recipient.



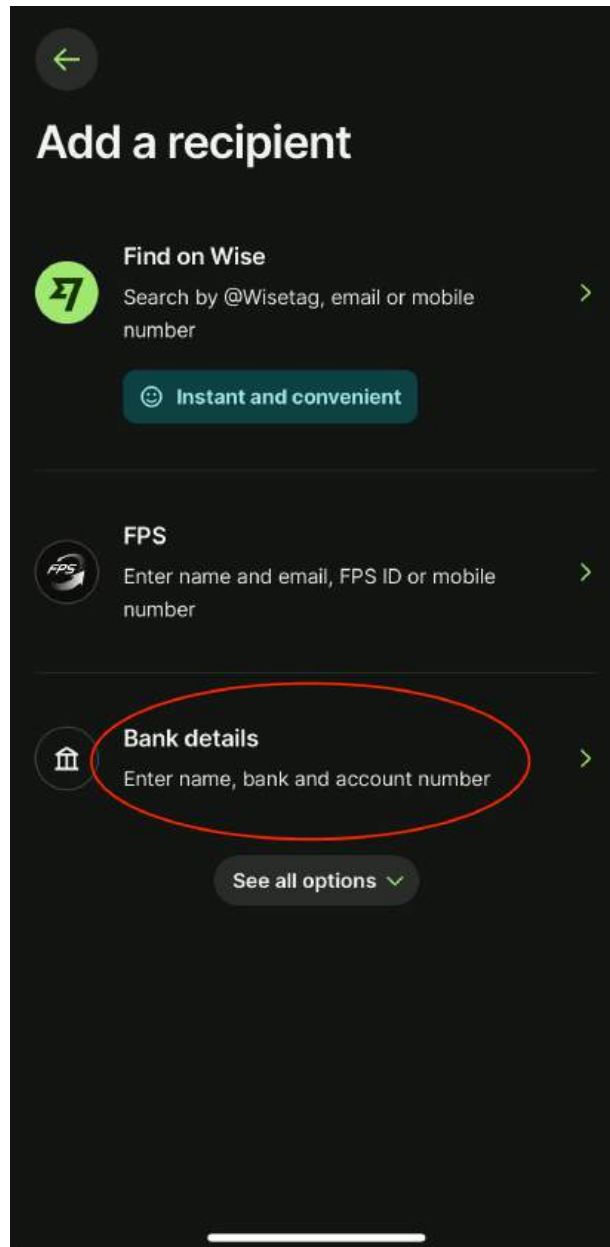
4. Select their currency

Choose HKD.



5. Add a recipient

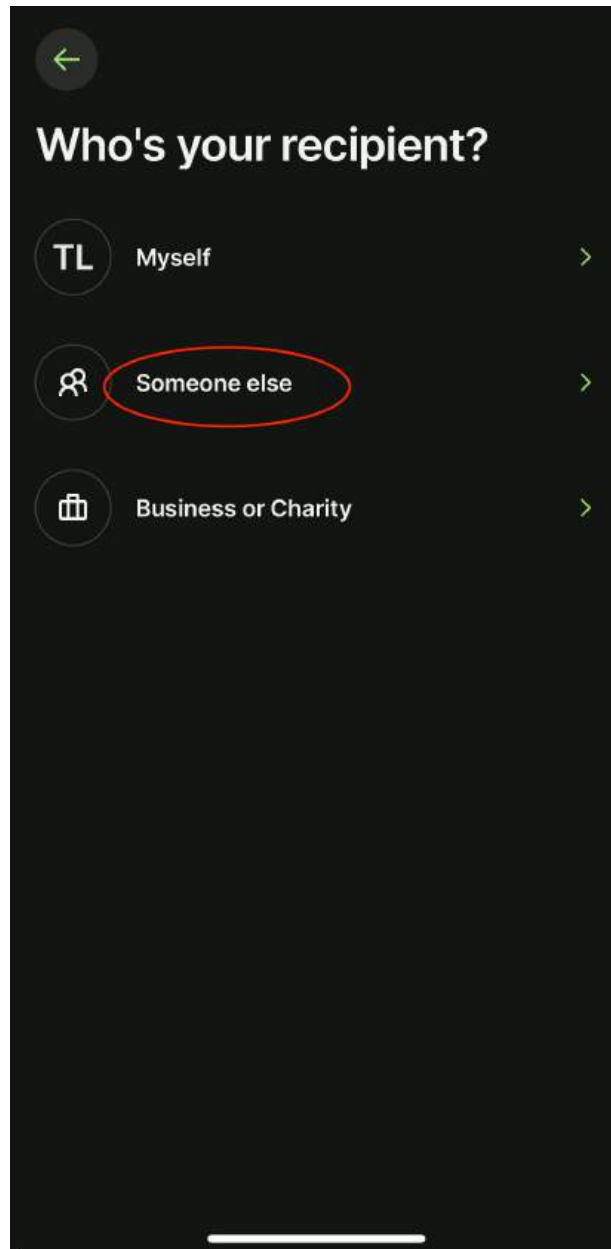
Select Bank details.



6. Who's your recipient?

Choose Someone else.

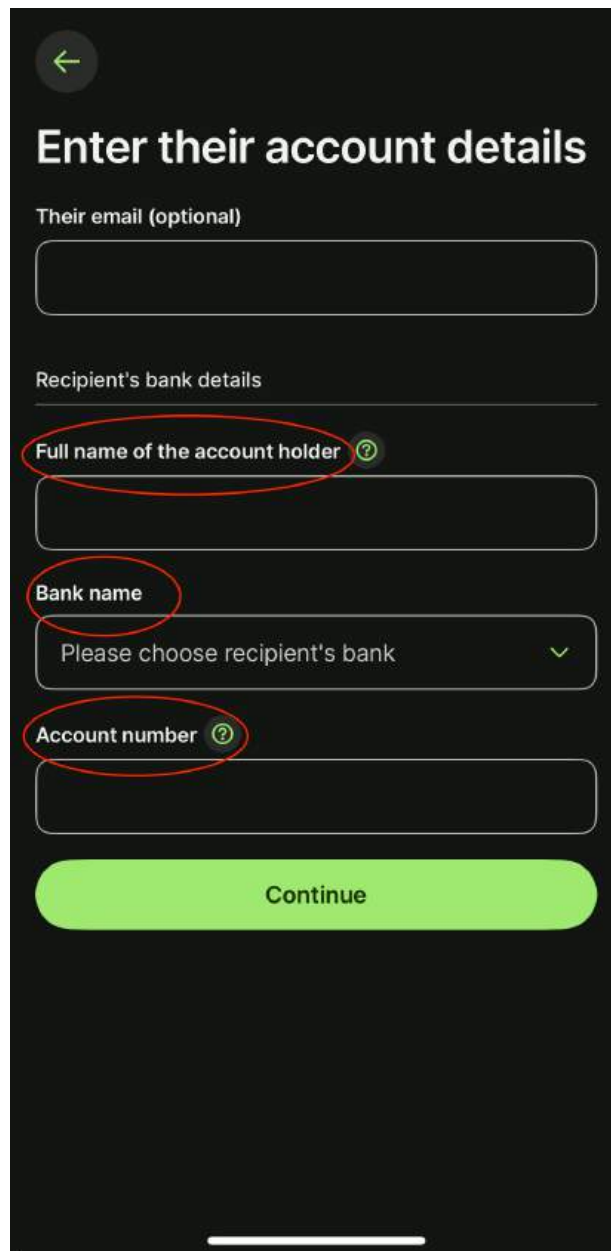
⚠ Do not select Business – the receiver is an individual. Choosing Business may cause your money to be frozen.



7. Enter their account details

Please fill in the Full Name, Bank Name/Bank Code, and Account Number as provided by us.

! Important: Always use the latest account details we provide, as they may change from time to time.



The screenshot shows a mobile app interface with a dark background. At the top left is a back arrow icon. The title 'Enter their account details' is centered at the top. Below the title is a section labeled 'Their email (optional)' with an empty text input field. Underneath is a section labeled 'Recipient's bank details'. This section contains three input fields, each with a red circle around its label: 'Full name of the account holder' (with a help icon), 'Bank name' (with a dropdown menu showing 'Please choose recipient's bank' and a green checkmark), and 'Account number' (with a help icon). At the bottom of the form is a large green button labeled 'Continue'.

8. Enter amount and your preferred currency

At the bottom, you will see the estimated fees, which are included in the amount you send.

The transaction fees should be covered by the buyer, so please add this amount on top of your payment.

1 USD = 7.8501 HKD

You send exactly

USD

650.00

Yi Zeng gets

YZ HKD

5,068.86

Paying with

Connected bank account (ACH) Change

Arrives

Today - in seconds Schedule

Total fees

Included in USD amount 4.29 USD

Arrives almost instantly. That's fast!

Continue


9. Review details

Check that the currency is HKD and the amount we receive is correct.

Remember the fees are included in the total amount you send.


! We can only receive HKD payments – other currencies will not be accepted.

! DO NOT LEAVE ANYTHING IN THE COMMENT OR REFERENCE SECTION. If you do, the money may be seized by the bank and will be non-refundable.



Confirm and send

Payment method


 **Connected bank account (ACH)** [Change](#)

Transfer details [Change](#)

You send exactly	650 USD
Total fees (included)	4.29 USD
Total amount we'll convert	645.71 USD
Guaranteed rate (13 hours)	1 USD = 7.8501 HKD
Yi Zeng gets	5,068.86 HKD

Recipient details [Change](#)

Account holder name	Yi Zeng
Bank code	003
Account number	29083929131
Bank name	STANDARD CHARTERED BANK (HONG KONG) LIMITED



Confirm and send

You send exactly	650 USD
Total fees (included)	4.29 USD
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Recipient details [Change](#)

Account holder name	Yi Zeng
Bank code	003
Account number	29083929131
Bank name	STANDARD CHARTERED BANK (HONG KONG) LIMITED

Schedule details [Change](#)

Sending	Now
Should arrive	in seconds
Repeats	Never

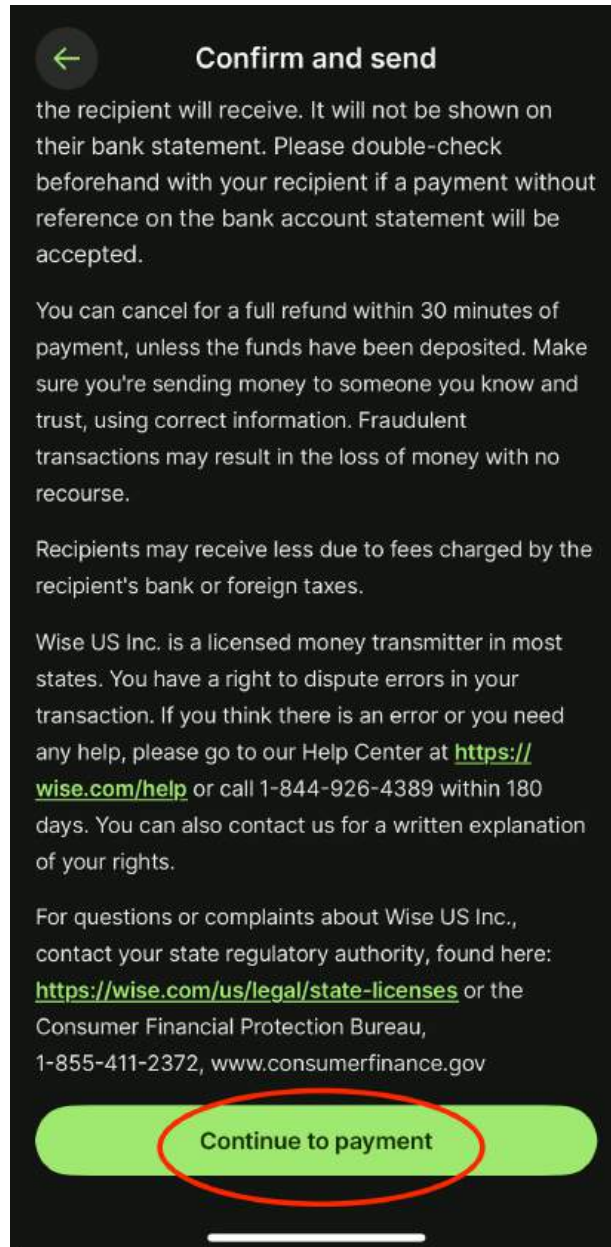
Reference for Yi Zeng (optional)



DO NOT LEAVE ANYTHING IN THE COMMENT OR REFERENCE

10. Continue to payment

Click the Continue to payment button to complete your payment.



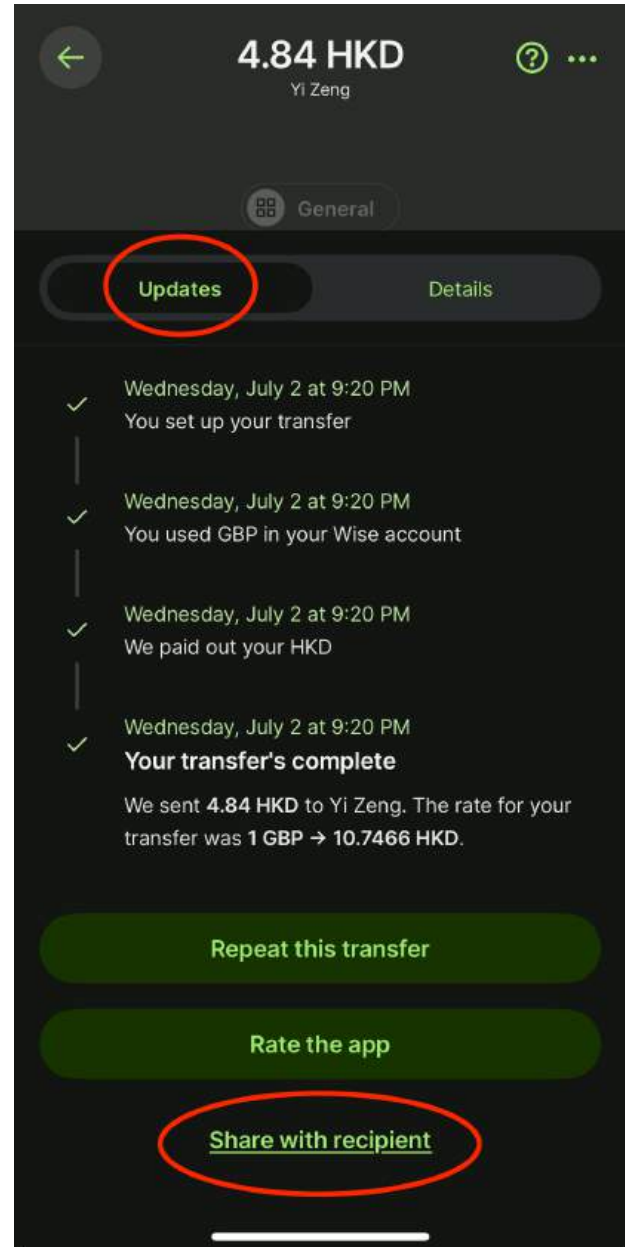
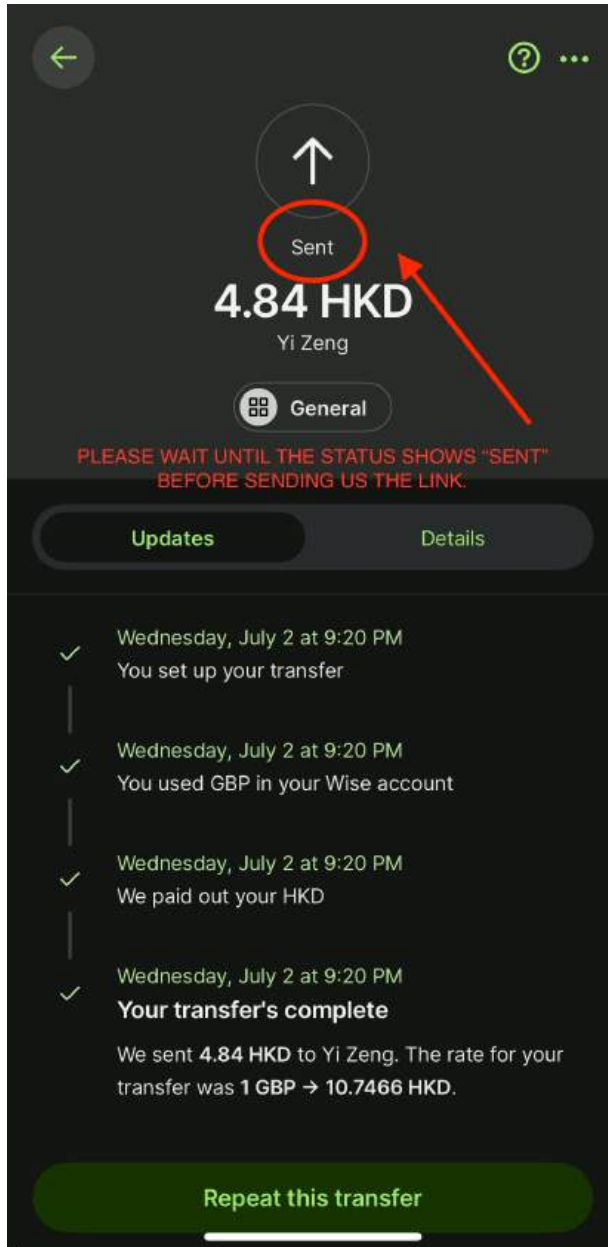
11. Transfer successful

Click “Got it”



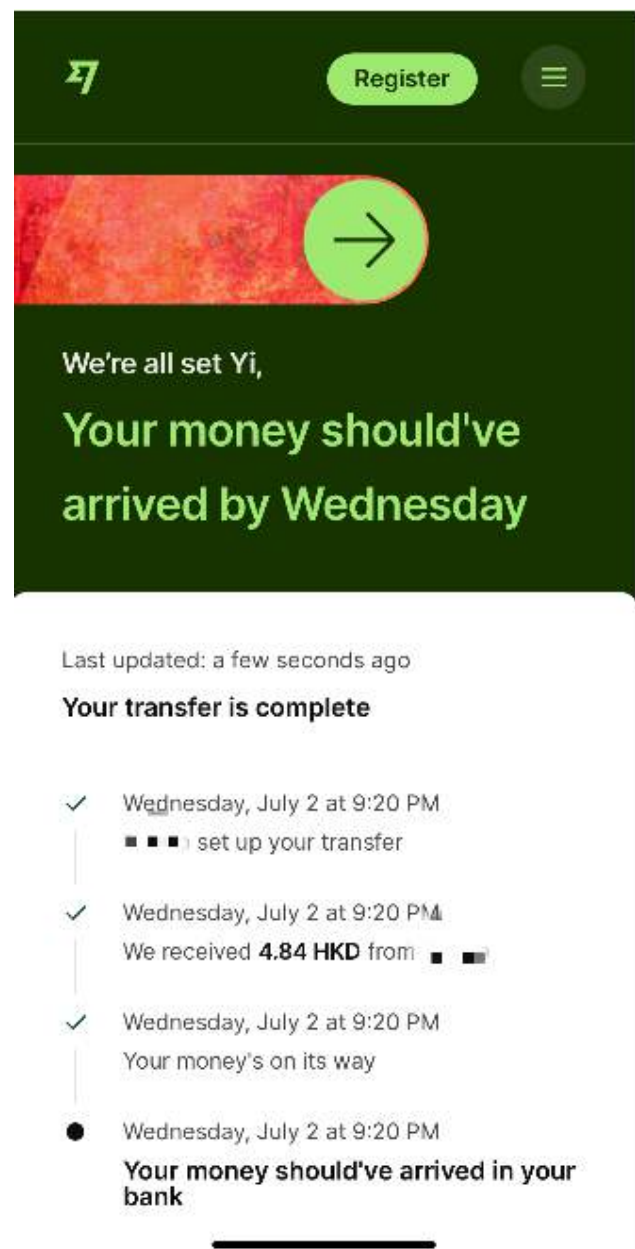
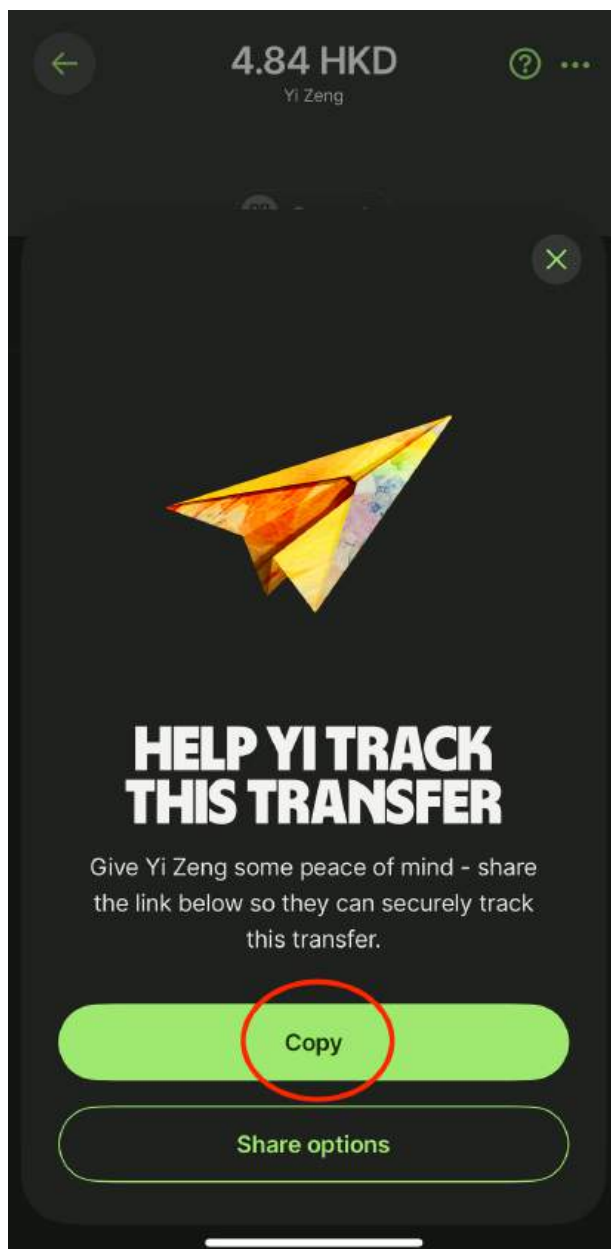
12. Check the transfer status

When the status shows “**SENT**”, go to the **Updates** section, scroll to the bottom, and click “Share with receipt.”



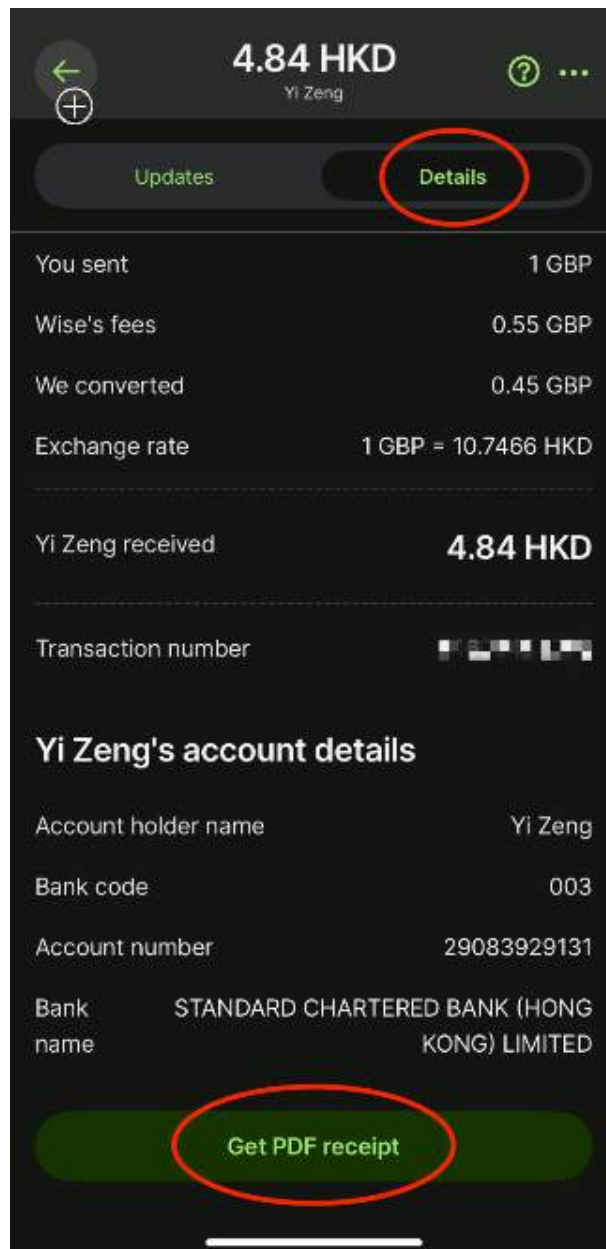
13. Copy the link

Copy the transaction link and paste it in the email to us along with your **order number**. This allows us to check the payment status and confirm the amount by accessing the link directly. (see image on the right)



14. Get PDF receipt

Under the **Details** section at the bottom, click “**Get PDF receipt**” and also paste this in the email.



✅ After Payment

Once your payment is complete:

Please send both the Wise payment confirmation link (once the status on Wise shows SENT) **and** the PDF receipt to our dedicated payment email:

payment@andiotwatches2012.com

(This inbox is specifically used for handling payments.)

Sending both the payment link and PDF helps ensure smooth and timely processing. Kindly allow **1–2 business days** for payment verification.

Please make sure your email includes:

✅ Your Order Number

✅ Amount sent

✅ Wise payment confirmation link (status must show Sent)

✅ Wise PDF receipt

Your order will **not ship** until we receive and verify payment.